



THE FINE WINE MARKET

Business Analyst

Are you a smart, enthusiastic individual looking to join an award-winning Digital Product team?

Do you want to be part of the team that is at the heart of the business, delivering the next generation of digital products?

Excited by the opportunity to work in a growing business that offers fantastic personal development opportunities?

Location: Central London

Onsite role to start. Move to hybrid, min 3 days per week onsite, on completion of probation

Competitive benefits package includes;

- Company Performance related bonus
- Vitality health insurance
- Personal development budget
- Income protection & Life Insurance
- Discounted Gym, wine & cinema tickets as well as cashback on healthcare
- Social events including; Wine tastings, Summer & Christmas parties

Liv-ex is the global marketplace for the wine trade, with over 600 members worldwide. We offer business services that span trading, data, logistics and automation technology to a diverse group of wine businesses – from ambitious start-ups to established merchants.

Our goal is to make fine wine trading more transparent, efficient and safe for the benefit of our members and the market as a whole. We are hard-working, committed yet informal, energetic and action oriented.

Founded in 2000, Liv-ex has grown to serve a growing number of merchant members with a broadening range of services. We help clients and other stakeholders to better understand the fine wine market and identify opportunities to profit.

Summary Purpose

You will be working to scope, to create and improve features across Liv-ex systems to better serve the global fine wine market. You will report to the Head of Product and through collaboration with stakeholders, customers and our software engineering teams, take innovative ideas from concept to delivery.

Responsibilities

- Deliver business requirements across entire product lifecycles, from initial discovery through to launch and benefit realisation
- Understand and record high level business requirements, converting concepts and ideas into high-quality documentation
- Manage stakeholder relationships and needs at all levels of the business

- Manage day to day Product operations including testing, release delivery and internal team support
- Maintain a close working relationship with Product marketing team to ensure the voice of the customer is heard
- Develop, maintain and help prioritise a backlog of user stories for future implementation
- Create a close working relationship with software engineering teams, collaborating regularly to write and groom stories
- Review and provide feedback on completed projects, demonstrating value and sharing your team's success stories with others in the business
- Troubleshooting for customers and production systems when required
- Work closely with all Liv-ex teams to create a friendly and collaborative environment

Knowledge, Skills and Experience

Essential

- A driven, team player, with an approachable and inquisitive attitude
- Strong communication skills, with the ability to actively listen
- Comfortable pushing back and challenging the status quo
- Experience writing high-quality documentation either in a professional setting or through academic achievement
- Logical and efficient, with excellent attention to detail
- Able to break down complex ideas into easily digestible chunks
- Able to articulate technical pieces of work & describe their business value to a mix of stakeholder
- A desire to deliver great products with the needs of the customer at their heart
- Enjoys overcoming complex challenges
- Tenacious and resilient to see ideas through to completion
- Ability to handle multiple competing priorities
- Ability to work in a constantly evolving environment
- High proficiency with Office 365 suite

Desirable

- Knowledge of the wine sector and a passion for wine
- Quantitative skills to support our drive to data-driven decision making.
- Previous experience working in an agile environment
- Previous experience with Jira, SQL, UI/UX development or web technologies

To apply, please send a copy of your CV with a cover letter to outline why you are interested in this opportunity to our HR team at clientresourcing@strattonhr.co.uk.